

Contact

www.linkedin.com/in/karlangham
(LinkedIn)

Top Skills

Legal Writing
Research
Fundraising

Languages

English (Native or Bilingual)
Spanish (Professional Working)

Certifications

Design Partnering Management
Innovation Certificate
Teaching Certificate

Publications

Procedural changes necessary for successful implementation of the revised Question 21 of the SF-86: Psychological and emotional health.
Analyzing the Effectiveness of Initial Continuous Evaluation Prioritization Plans

Karla Langham

Chief of Staff to U.S. Department of Labor VETS
Alexandria, Virginia, United States

Summary

I am interested in leading and building coalitions that will disrupt and challenge the status quo of systems designed to exclude marginalized populations. I strive to identify and serve groups that are often left out of larger conversations by democratizing solutions to social issues.

As a first-generation Latina, a proud member of the 4% Latina population to receive a Masters Degree, and graduating from a high school where the minority was the majority--I often spend my time contemplating best practices to elevate diverse voices in the communities I serve. As a military spouse of thirteen years I have learned that there are many decisions being made for my family and very little opportunity for my voice and many other voices to be heard. My experience with deported veterans, disabled veterans, caregivers, military spouses, Gold Star Families, and Active Duty Service Members has allowed me to better understand the inconsistencies in current policies that arise from government agencies that are working in silos. My interest in policy and program design center on highlighting the underrepresented groups in the military and veteran communities and working toward building policies and agile systems alongside those groups.

Experience

U.S. Department of Labor
1 year 5 months

Chief of Staff
June 2023 - Present (5 months)
Washington, District of Columbia, United States

Chief of Staff Department of Labor Veteran Employment Training Service (VETS)

Special Advisor
June 2022 - June 2023 (1 year 1 month)

Washington DC-Baltimore Area

Hiring Our Heroes

Manager, Events & Engagement

August 2021 - June 2022 (11 months)

Washington, District of Columbia, United States

U.S. House of Representatives

Field Representative

October 2019 - May 2021 (1 year 8 months)

Chula Vista, California

- Community Outreach: Act as a liaison to local, state and federal officials and other persons or groups to form effective relationships for the Congressman.
- Casework: Assess casework for constituents and solving problems through legislative action that lead to recommendations to district and/or Chief of Staff
- Stakeholder Engagement: Coordinates and maintains communication with federal, district, and local agencies on behalf of the Congressman and constituents.
- Research Reports: prepares periodic reports on various issue and geographic areas and delivers them to district chief of staff.
- Press Briefings: Helping prepare talking-points for the Congressman that are associated with my issue and geographic areas.
- Issue Area: Maintain and update the Congressman on my issue areas including Military, Environmental, Agricultural, Women and Children care, Arts and Humanities.

Military Spouse

Freelance Writer

February 2019 - March 2020 (1 year 2 months)

Writer: Published articles regarding themes that surround life of a modern-day spouse by researching current trends. Published 5 articles and generated traffic to magazine.

Northrop Grumman

Policy Analyst

November 2015 - April 2018 (2 years 6 months)

Monterey, CA

- Technical Writer: Successfully Published research for the Department of Defense (DoD): Procedural Changes Necessary for Successful Implementation of Question 21 of the SF-86: Psychological and Emotional

Health. This was done by researching policies to improve processes to the security clearance procedures and providing feedback to various departments within the Executive Branch. This research has been cited in recent research regarding the process improvements we recommended to DoD.

- Process Improvement: Analyzed current processes, used in the vetting process of government personnel, to identify gaps and areas of improvement to support new changes. Used a gap analysis and system thinking methods and found areas that are being researched further to implement recommendations made in our reports.
- Project Management: Successfully coordinated with various subject matter experts, stakeholders and agencies (DMDC, OUSDI, PAC, OPM, etc) to ensure all activities being performed were in alignment with overall goals and objectives.
- Social Science Research Methods: Threat Assessment, impact assessment, logic models, survey methodology and design, focus group facilitation, literature review, systems thinking approach, gap analysis, program evaluation, needs based assessment, organizational capacity assessment and capacity building.
- Led Cross Functional Teams: Was the policy and research lead on a team of Behavioral Research Scientists for various governmental projects including by not limited to: Analyzing the Effectiveness of Initial Continuous Evaluation Capabilities (2016); Feasibility Study: Using Unconventional Digital Methods to Check for Publicly Available Information; Social Media and Operations Security (2016). Research regarding various topics were conducted, data was analyzed, and information was presented.

CHANNELVIEW ISD

STEM Educator

August 2014 - August 2015 (1 year 1 month)

Channelview, Texas

- Facilitation: cultivated and facilitated a positive learning environment toward the study of math and physical sciences by using the latest innovative teaching methods to enhance individual critical thinking and English Language acquisition skills.
- Project Management: Developed classroom materials, organized academic activities within budgetary guidelines, assigned homework, graded tests and prepared students for high stakes state exams.

Middlebury Institute of International Studies at Monterey

Consultant

January 2013 - May 2013 (5 months)

Monterey California

- Stakeholder Management: Worked alongside the Board Members of a Non-Profit, Esalen, to Identify key areas of growth, a new demographic, and their global impact. The result was a positive response from the community and Esalen Institute.
- Impact Assessment: Created a survey by engaging clientele of Esalen Institute to inform surveys to identify Esalen's global impact. Surveys were then used to successfully create future programming at Esalen Institute.
- Data Analysis: Identified metrics and indicators to create an effective Monitoring and Evaluation framework to analyze the future success of programs.

Northwest Defenders Assn

Legal Assistant

September 2009 - April 2010 (8 months)

Seattle, WA

- Cross Functional Coordination: Updated databases with current information from King County Courts, informed Attorneys, Clients, Administrative Staff of any changes and coordinated calendars accordingly.
- Research: Conducted research and assisted Social Workers in obtaining essential information to support the well-being of clients who were awaiting trial. Research was conducted through various medical and diagnostic journals.

Motley Rice LLC

Litigation Support

September 2008 - May 2009 (9 months)

Mt Pleasant, SC

- Database Management: Maintained the firms Caselogistics database of Mesothelioma exhibits.
- Coding Documents: Evaluated, coded, and analyzed discovery and correspondence for trial preparation on various mass tort cases.
- Document Management: Managed all documents pertaining to client's trial life-cycle.

Hawaii Medical Association

Government Affairs Assistant

December 2007 - May 2008 (6 months)

Honolulu, Hi

- Board Member Engagement: Staffed various board meetings for the Hawaii Medical Association.
- Community Town Hall Planning: Coordinated 6 town hall meetings a year, in every county to inform constituents of their rights and current policies.
- Best Practice Implementation: Analyzed current practices and best practices for future legislative bills and tracked all bills through their assigned committees.
- Draft Bills: Presented to congressional officials at the Hawaii State Capitol, recommendations for bills and future bills.

Education

Middlebury Institute of International Studies at Monterey
MPA, Project Management

University of Houston
Bachelor of Arts (BA), Communication