

Contact

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Top Skills

Administrative Law
Employment Law
Constitutional Law

Rob Shriver

Deputy Director at U.S. Office of Personnel Management (OPM)
Washington, District of Columbia, United States

Summary

Experienced Government Executive with a demonstrated history of transforming organizational weaknesses into strengths. Diverse experience in legal, policy, operations, and IT. Strong leader with record of taking on the toughest challenges in an organization, no matter the subject-area. Strong business development skills and track-record of leading organizational growth.

Experience

U.S. Office of Personnel Management (OPM)

2 years 10 months

Deputy Director

December 2022 - Present (11 months)

Washington, District of Columbia, United States

Associate Director for Employee Services

January 2021 - December 2022 (2 years)

Washington, District of Columbia, United States

I am a political appointee in the Biden-Harris Administration. I serve as the the senior executive in charge of civil service policy at OPM.

IdeaCrew

VP Business Development

July 2018 - January 2021 (2 years 7 months)

Washington D.C. Metro Area

DC Health Benefit Exchange

Director of Marketplace Innovation, Policy, and Operations and Interim CIO

September 2014 - June 2018 (3 years 10 months)

Washington D.C. Metro Area

I am the senior executive in charge of end-to-end marketplace operations, information technology (both application development and operations and maintenance), and new business development for DC Health Link. DC Health

Link is the District of Columbia's on-line health insurance marketplace serving 100,000 individuals and small business employees, as well as Members of Congress and their staff. I recruited, hired, and manage a staff of 66 business and IT employees. I also manage 120 IT consultants and a 70-seat contact center. I am responsible for a \$30 million budget. I have overseen a comprehensive business process re-design, an IT system rescue, and the evolution of our agency from a struggling start-up to a best-in-class operation. Both our customer support services and our custom-designed, open source IT solution have been nationally recognized. Building on those successes, I negotiated a first-in-the-nation state partnership agreement under which my team deployed our IT solution for the Massachusetts Health Connector and now manages customer service and operations for the Connector's small group marketplace. Most importantly, we have succeeded in our core mission of reducing the rate of uninsured in the District, with over 96% of District residents having coverage, a rate that ranks in the top 3 in the nation.

U.S. Office of Personnel Management (OPM)

5 years 4 months

Assistant Director, National Healthcare Operations

November 2012 - September 2014 (1 year 11 months)

Washington D.C. Metro Area

I was the senior executive in charge of standing up the Multi-State Plan program, a new program under the Affordable Care Act (ACA). I took over this responsibility less than 1 year before the first open enrollment period under the ACA. At that time, the office had issued no regulations, no carriers had agreed to participate in the program, there was no application to evaluate potential carrier participants, and the office consisted of just a few over-worked staff. Under my leadership, we issued regulations, recruited health plans from across the country to participate in the program, developed an on-line application submission and review process, negotiated the first-ever multi-state plan carrier contracts, developed a process to exchange data with the federal marketplace and state-based marketplaces across the country, and successfully launched when open enrollment began on October 1, 2013. I also recruited, hired, and managed a full staff of 35 managers, analysts, and contract administration specialists. In our second year, we recruited a new set of health plans from across the country to join the existing health plans that were offering multi-state plan programs. Multi-state plan options were available in 41 states and over 200,000 people enrolled in them. As the executive in charge of this program, I worked closely with the White House, the Office of Management and Budget, and CMS on implementation and operations. I

also was the agency's primary spokesperson to the media and to Congress on the multi-state plan program. In recognition of my work on this program, I was one of 20 senior executive from across the government selected for the initial class of the President's Leadership Workgroup. This group meant one Saturday a month for 6 months to receive additional training in leadership, LEAN principles for policy and IT development, team collaboration, and other executive-based skills from the top experts in the country.

Deputy General Counsel for Policy

June 2009 - November 2012 (3 years 6 months)

Washington, DC

I served as the agency's lead on advancing several Obama Administration policy priorities through the Executive Branch's administrative procedures. I drafted seven executive orders, managed a complex inter-agency review process, and worked with the White House to get them issued. These orders addressed topics such as equality for LGBT employees of the federal government, diversity in federal hiring, a veterans' hiring program, a hiring initiative for people with disabilities, and an overhaul of a controversial internship program that had been the subject of litigation. I managed the agency's regulatory agenda, led efforts to propose new rules, respond to comments from agencies and the public, and issue final regulations. I led our agency's efforts to prepare the federal government for a potential shutdown in the spring of 2010. I provided legal advice to the OPM Director and other Obama Administration officials on issues related to the federal civil service, pay and compensation, benefits, and administrative law matters. I worked closely with the Department of Justice on high profile briefs involving LGBT rights. I was selected through a highly competitive process to meet the President one-on-one in the Oval Office so he could thank me for my contributions to his Administration.

National Treasury Employees Union

Assistant Counsel

December 1997 - June 2009 (11 years 7 months)

Washington D.C. Metro Area

I had primary responsibility for cases addressing a wide array of legal issues in administrative law, constitutional law, and labor and employment law. This includes arguing several cases before the United States courts of appeals and directly contributing to multiple briefs filed in the U.S. Supreme Court. I was the lead negotiator of a \$180 million settlement agreement for a class action lawsuit covering 212,000 current and former federal employees around the world and I had primary responsibility for overseeing the successful

administration of that settlement. I also obtained a preliminary injunction to block rules promulgated by the George W. Bush Administration that would have eliminated core collective bargaining rights for federal employees. I played a leading role in leveraging our litigation successes to help grow the union, both in terms of membership and as an important voice on federal civil service issues. I leveraged all three branches of government to advance the union's mission of treating all federal employees with dignity and respect.

Education

The George Washington University Law School
JD, Law · (1994 - 1997)

Virginia Tech
BS, International Studies · (1990 - 1994)