Contact

www.linkedin.com/in/anndunkin
(LinkedIn)

Top Skills

Leadership
Executive Management
Public Speaking

Certifications

Professional Engineer (PE)
Professional Engineer (PE)

Honors-Awards

Premier 100 Technology Leader
DC's Top 50 Women in Technology
FedScoop 50 Federal Leadership
Award
Academy of Distinguished
Engineering Alumni
Golden Gov Award

Ann Dunkin

Chief Information Officer, US Department of Energy | Digital
Transformation Leader
Washington, District of Columbia, United States

Summary

Highly experienced and versatile leader specialized in delivering
exceptional business results, creating high performance and
accountable cultures and taking organizations to the next level of
productivity and effectiveness. Develops and leads world-class
cross-functional and global organizations across diverse industries.
Engages teams to solve complex technical and business problems
and delivers innovative solutions within tight time frames and
budget constraints. Balances management of business, technology
and people to optimize performance and delight customers.
Communicates and influences at all levels from senior executive
to individual contributor and with customers and external partners.
Experienced leader with expertise in managing a variety of technical
and non-technical domains.

Experience

U.S. Department of Energy (DOE)
Chief Information Officer
May 2021 - Present (2 years 4 months)
Washington, District of Columbia, United States

OptimEyes AI
Member Of The Board Of Advisors
April 2020 - May 2021 (1 year 2 months)
Menlo Park, California, United States

Dell Technologies
Chief Technology Officer, State & Local Government
February 2020 - May 2021 (1 year 4 months)
Menlo Park, California, United States

Biden-Harris Transition Team
Agency Review Team Member

October 2020 - January 2021 (4 months)
Washington DC-Baltimore Area

Member of the US EPA Agency Review Team and the Technology Strategy & Delivery cross-agency team that ensured the BIden-Harris administration was prepared to govern on day one.

County of Santa Clara
Chief Information Officer
February 2017 - February 2020 (3 years 1 month)
San Francisco Bay Area

Lead approximately 1000 staff to deliver business solutions and services for the 15th largest county in the US, serving Silicon Valley. Services encompass a three-hospital healthcare system, a health plan, public safety and criminal justice, social services, elections, tax collection, county facilities, parks, roads and airports, environmental health and other County functions. Accountable for an expense budget of over $300M and a capital budget of approximately $200M.

Relevant Accomplishments:
•Completed the consolidation of the County's four largest IT teams into one organization. Restructured the consolidated organization to create a shared services organization, strategic technology functions and business focused teams.
•Developed new position classifications for all staff including a dual career ladder, market-based pay and structured staff development to ensure all staff have the skills to be successful. Provided extensive training to transition staff into new roles and culture. Partnered with HR and Labor Relations to complete labor negotiations.
•Implemented the IT Procurement Center of Excellence with primary responsibility for all IT procurement, strategic sourcing and vendor management within the County.
•Managed the County's internal service fund, ensuring that IT costs are properly budgeted and allocated and appropriate reserves are in place.
•Implemented Technology Business Management (TBM) cost transparency tools to ensure that the cost and value of IT services are understood and managed.
•Established key functions that were missing within the County, including, strategic planning, project governance, product lifecycle, enterprise architecture, technology principles and capacity planning, along with key operational disciplines such as asset and service management. Matured

other functions including business relationship management and project management. Lead County's IT governance committee.

US Environmental Protection Agency (EPA)
Chief information Officer & Senior Advisor to the EPA Administrator
August 2014 - January 2017 (2 years 6 months)
Washington D.C. Metro Area

Oversee all IT systems and services throughout the US EPA, an Agency with approximately 15,000 federal staff and an overall budget of $8B. Led IT service development and delivery by hundreds of federal staff and contractors across the agency with a budget of over $400M/year.

Relevant Accomplishments:
•Created the EPA Innovation Fellowship to expedite hiring and developed a series of modular assisted acquisition marketplaces to allow programs to purchase services at "the speed of need," reducing two major bottlenecks.
•Implemented a series of new security tools to protect from, detect, respond to and mitigate cybersecurity attacks.
•Ensured the smooth functioning and improved performance of IT operations, increasing customer satisfaction from FY '15 to FY '16 for every IT metric measured by the Office of Management and Budget.
•Managed the EPA's working capital fund (WCF), assuring appropriate budgeting, accounting and reserves were in place.
Aligned IT development and delivery in the highly decentralized development community outside the OCIO with the Agency's IT strategy including product delivery, portfolio consolidation, cost reduction and modernization.
•Oversaw the agency's Scientific Quality program and served as a permanent member of the EPA Information Quality Review Panel, a three member body that adjudicated appeals from corporations and members of the public in regards to EPA's scientific results.
•Member, Sponsor or Co-chair of multiple government-wide technology councils, including the Federal CIO Council and the Federal Privacy Council.
•Recognized as a thought leader within the federal government and the community of environmental regulators on technology modernization and digital transformation.

•Spoke extensively on a wide range of topics including innovation and transformation, IT security, FITARA (Federal IT Acquisition Reform Act) and the Agency's environmental technology program.

Palo Alto Unified School District
Chief Technology Officer
October 2009 - August 2014 (4 years 11 months)
Palo Alto, California

Managed all technology for the District. Provided educational technology and teacher training to support teaching and learning. Managed 17 libraries across the district. Led long term enrollment/facilities planning processes.

Relevant Accomplishments:
•Reinvented the culture within the IT organization with a focus on performance. Shifted staff responsibilities, provided development opportunities and created an environment that fostered high performance and teamwork resulting in significantly increased productivity and customer satisfaction.
•Partnered with teaching staff to change the approach to technology deployment, quickly testing, piloting and delivering leading edge tools to schools, allowing students immediate access to new technologies while ensuring that deployments were secure and met legal standards, including FERPA and HIPPA.
•Completed district-wide enrollment planning and projections and led a community committee to analyze growth patterns and recommend the location of the next elementary school.
•Created strategic relationships with vendors to identify and quickly deploy new technologies that met the District's needs and interests. Collaborated with vendors to extend the capabilities of their products to meet the District's requirements, including working with a leading learning management system vendor to broker, test and deploy integration with a leading Student Information System.
•Worked with facilities design and construction to build and retrofit classroom buildings that incorporated cutting edge learning spaces and technologies.
•Partnered with the City of Palo Alto to design, install and deliver City fiber to all 19 district facilities.
•Worked with site staff to pilot new teaching tools, including 1:1 iPads, computer programming and engineering at the elementary level, and joint student and staff professional development.

HP

10 years 9 months

Senior R&D Program Manager
January 2006 - October 2008 (2 years 10 months)

Managed development and delivery of HP's first inkjet based enterprise class printer. Led 500 engineers and managed a $100M per year budget. Developed and executed plan to deliver the product to market, directed all program teams, managed program status and issues and drove scope and schedule trade-off decisions. Developed new processes and capabilities to integrate and produce the most complex hardware product ever created by HP.

R&D Director/IT Director
August 2001 - December 2005 (4 years 5 months)

Directed a wide variety of IT and R&D organizations, some concurrently, including pay-per-use R&D, IT for R&D within HP's printing business and the IT function for HP's newly acquired digital press business, Indigo. Led global teams (US, Europe, Middle East and Asia) of up to 120 people and managed budgets of up to $40M.

Operations Director
November 1999 - August 2001 (1 year 10 months)

Built a consolidated operations function for HP's internet based businesses. Provided software integration, build, deployment, testing, production, IT support, customer support, capacity management, software lifecycle development and process modeling, metrics and development tools and environment.

R&D Manager
August 1999 - November 1999 (4 months)

Created a new development team focused on test engineering for HP's collaborative workflow solution for digital pre-press.

Software Quality Manager
February 1998 - August 1999 (1 year 7 months)

Led a team of 30 employees to enable defect prevention and testing for home and small busines products, ensuring the highest possible quality software, firmware and network components of HP inkjet printers. Drove a transformation of testing philosophy to ensure the quality of increasingly complex products.

Education

Georgia Institute of Technology
MS, Manufacturing Systems Engineering

Georgia Institute of Technology
BIE, Industrial and Systems Engineering