

# CAITLIN C. FROSS

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Associate Partner at McKinsey & Company. Advising public and private sector health systems on strategy and operations including transformations and the shift to alternative sites of care. Background in public health, including an MSPH / MBA and experience supporting federal, non-profit, for-profit, and academic institutions.

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## EXPERIENCE

**MCKINSEY & COMPANY** – Atlanta, GA 2016-Current

### Associate Partner, Healthcare Systems & Services and Public Sector practices

- Developed strategies for national and regional health systems with a focus on improving access to care, increasing system efficiency, enabling future of work models, and improving the care experience
- Supported public sector healthcare system on COVID-19 response, including development and implementation of analytics capabilities to enable pandemic monitoring, forecast, and response
- Founding member of McKinsey’s Center for Societal Benefit through Healthcare which aspires to collaborate with other organizations to improve health and well-being and reduce healthcare disparities
- Providing ongoing pro-bono support for the Carol Emmott Foundation Equity Collaborative, a community of large, leading healthcare organizations committed to fully inclusive gender equity

**CENTRE FOR INFECTIOUS DISEASE RESEARCH IN ZAMBIA** – Lusaka, Zambia Summer 2014

### Intern, Better Information for Health in Zambia

- Initiated implementation of a \$4.8M Bill & Melinda Gates Foundation grant, including stakeholder sensitization, procurement activities, budgeting, training, and communications planning

**DELOITTE CONSULTING, LLP** – Rosslyn, VA 2011-2013

### Analyst, Federal Strategy & Operations

- Emerging Markets: facilitated business development efforts, contributing to successful confirmation of two USAID projects -- HSS-SHARe (\$18M) in Ukraine and SSQH (\$5M+) in Haiti
- Bureau of Navy Medicine & Surgery: developed and implemented an enterprise-wide clinical SOP in support of U.S. Navy Pharmacy Operations; coordinated across 15+ stakeholders (officer level O4-O6)
- Received an “Outstanding Performance Award” in recognition of exceptional service to the client

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## EDUCATION

**UNIVERSITY OF NORTH CAROLINA** – Chapel Hill, NC May 2016

### Kenan-Flagler Business School, Master of Business Administration (MBA), Full-Time Program

- Excellence Core Value Award (May 2016): Given to the student who best exemplifies the Core Value
- Dean's Scholar: Denotes top 5% academic standing in the graduating class
- Forte Foundation Fellow (full tuition and stipend), Dean’s Fellow, Nonprofit Board Fellow

### Gillings School of Global Public Health, Master of Science in Public Health (MSPH), Full-Time Program

- President, Healthcare Improvement Group: Institute for Healthcare Improvement Open School Chapter
- Master’s Thesis: Evaluating the use of CHW to Provide Maternal Healthcare Services in Haiti

**GEORGETOWN UNIVERSITY, Walsh School of Foreign Service** – Washington, DC May 2011

### Bachelor of Science in Foreign Service, Science, Technology & International Affairs

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## ADDITIONAL

- Passionate about DEI: Center for Societal Benefit through Healthcare, Equity Collaborative partnership
- Invested in community-building: McKinsey ATL Associate Recruiting Lead, select mentorship roles
- Amateur endurance athlete: Boston, Chicago, and Charleston marathon participant
- Interested in global healthcare: short-term experiences across the U.S., Haiti & Zambia