

JoAnn A. Martinez, JD, MPH

(b)(6)

Experienced, mission-driven government leader with extensive analytical and project management skills honed over 25 years of working with HHS, Congress and across GAO. Wide and deep knowledge of health care, including Medicaid and the Children's Health Insurance Program. Strong collaboration skills developed through leading and working across teams to successfully deliver high priority projects. Policy expertise grounded in a pragmatic approach informed by recent operational leadership role.

EMPLOYMENT

US GOVERNMENT ACCOUNTABILITY OFFICE, Washington, DC

Deputy Product Owner/Process Lead

June 2018 to present

- Key leader of major change initiative—"New Blue"—which fundamentally alters GAO-wide processes to make reports more accessible to Congress and the public;
- Coordinating across diverse groups within GAO to gain buy-in and support from executive sponsors as well as build consensus on new procedures—serving as a central point of contact for "New Blue" process issues agency-wide;
- Managing incoming requests for analysis, communicating progress to stakeholders and maintaining work streams to drive projects to completion;
- Playing pivotal role to ensure that GAO's high priority work on the CARES Act is published in a timely and user-friendly manner;
- Led effort to train and support Field Operations staff across the country to adopt new responsibility for republishing issued products as web-based reports;
- Worked with internal stakeholders to ensure that teams issuing web-based reports continued to comply with GAO documentation requirements;
- Created and delivered training to pilot teams on fact checking process for reports being published digitally;
- Trained and managed New Blue Help Desk staff to respond to questions during pilot of software and use of new processes to accomplish GAO's mission;
- Evaluated GAO processes to determine how they may change for teams issuing web-based reports, developed guidance on such changes, communicated them to pilot team members and provided user support;
- Defined system requirements for New Blue Software that incorporated analyst and mission team perspectives.

Senior Analyst

April 1998 to June 2018

- Led the end-to-end process of developing reports and testimony in response to Congressional requests on a wide range of health topics, including: Medicaid, the Children's Health Insurance Program, VA Health, Indian Health, as well as access to care and mental health issues;
- Contributed to or led work to develop approximately 30 reports on a number of health care issues;
- Served as a legal resource for team members, often locating relevant statutory and regulatory provisions quickly to assist team members' understanding of provisions of the

Social Security Act, the Recovery Act, The Deficit Reduction Act and the Patient Protection and Affordable Care Act;

- Mastered the GAO process for managing engagements, and developed strong knowledge of the *Standards for Internal Control in the Federal Government* to discern effective operations in federal agencies;
- Provided effective briefings with staff of Congressional requesters on the scope of GAO's work and results of analyses, including efficiently summarizing research, analysis, and findings as well as responding to questions;
- Drafted materials and prepared leadership for Congressional briefings and testimony;
- Managed teams, including developing, mentoring, and guiding them from project scoping to data collection, drafting, and report issuance, as well as providing honest feedback and identifying areas of strength and development;
- Routinely assigned to struggling teams to improve team dynamics and effectiveness by increasing collaboration and trust in priority projects that faced unique challenges;
- Analyzed complex data and synthesized it into reportable messages;
- Drafted dozens of report sections, responded to stakeholder comments on drafts, reviewed team members' report segments and provided comments to improve clarity.

CENTER ON BUDGET AND POLICY PRIORITIES, Washington, DC

Intern

September 1997 to January 1998

- Researched and analyzed legislation particularly regarding the Medicaid provisions of the Balanced Budget Act of 1997;
- Assisted in the preparation of a policy brief regarding Native Americans and Medicaid;
- Researched issues regarding the Proposed National Tobacco Settlement and Medicaid Third Party Liability.

US DEPARTMENT OF HEALTH AND HUMAN SERVICES, AGENCY FOR HEALTH CARE POLICY AND RESEARCH, OFFICE OF POLICY ANALYSIS, Rockville, MD

Intern

September 1996 to April 1997

- Researched and analyzed the Federal Privacy Act and other statutes and regulations specifically addressing the unauthorized disclosure of confidential patient data;
- Drafted memoranda and participated in the organization of training sessions to alert agency staff to the relevant data confidentiality provisions and responsibilities;
- Reviewed Congressional testimony regarding the Health Insurance Portability Act.

EDUCATION

GEORGE WASHINGTON UNIVERSITY LAW SCHOOL, Washington, DC

Juris Doctor - May 1997

Admitted to the Maryland Bar in December 1997

GEORGE WASHINGTON UNIVERSITY MILKEN INSTITUTE SCHOOL OF PUBLIC HEALTH, Washington, DC

Master of Public Health - May 1997

UNIVERSITY OF CALIFORNIA, LOS ANGELES, Los Angeles, CA

Bachelor of Arts in Political Science - June 1993